



Kooltherm® K12 Adhesive Product Warranty

Warranty Period: 10 years

Warranted Products

Kooltherm® K12 Adhesive White 400g x 12

Kooltherm® K12 Adhesive White 600ml x 15

Conditions of Warranty

This product only warranty covers H.B. Fuller manufactured construction product performance of the Kingspan Kooltherm K12 Adhesive when used and applied as directed within the Kingspan Kooltherm K12 Adhesive data sheet and installation guide with Kingspan Kooltherm K12 Framing Board. The appropriate selection, recommendation, installation and use of products is not warranted by the manufacturer unless specifically agreed to or recommended by in writing from Kingspan.

We confirm that Kingspan Kooltherm K12 Adhesive product is tested per our internal test report reference LWR 9863 for use with Kingspan Kooltherm K12 Framing Board and any type of plasterboard. This warranty confirms the recommended application instructions in-conjunction with the Kingspan Kooltherm product and performs as described in the products technical data sheets and test report when used per the installation details provided by below.

To honour this warranty, Kingspan must be satisfied that the product has been unaltered and stored, handled and installed by a qualified tradesman in accordance with Kingspan's installation instructions found in the Kingspan Kooltherm K12 Adhesive install guide and/or its website current as of the date of installation.

In the event of product adhesion failing within a period of 10 years from the date of application we shall, upon written request, supply the same or similar product free of charge to replace the failed material. This undertaking is subject to:

- it being proven to the satisfaction of Kingspan that the product has failed to meet the criteria of product performance as detailed in the product technical information, and
- it being proven to the satisfaction of Kingspan that our application instructions and conditions have been strictly adhered to, and
- the structural and mechanical soundness of the building or application area not having altered since the application of the product, and
- proof of purchase being shown as well as documentation validating the application date.

No responsibility can be accepted where products are subjected to conditions beyond those for which it has been formulated, while it is also the responsibility of the applicator / specifier of the product to ensure the products are suitable for the application concerned with regard to performance properties. The warranty covers product performances only and not the installation. This product warranty is limited to the conditions included within supporting technical sheets and Kingspan's conditions of sale.

Limitation of remedies and damages

This warranty does not cover appearance variation over time or surface crazing of the sealant that may occur due to external maintenance, pollution, or substrate leaching, or extreme and/ or prolonged environmental conditions. The product replacement remedy stated in this warranty is the sole remedy available against Kingspan Insulation Pty Ltd, replacing all other potential remedies. To the extent permitted by law and subject to non-excludable statutory rights and warranties, Kingspan excludes all warranties and liabilities (other than as contained in this document) including liability for special, indirect, incidental or consequential damages (including but not limited to lost profits, lost sales, injury to person or property or any other incident) whether direct or indirect arising from your purchase, use or non-use of the sealant. This warranty does not cover force majeure events including but not limited to 'acts of God', 'natural disasters', 'government action or interference', 'labour shortages', 'national emergencies' and 'acts of war'.

Australia

Kingspan Insulation Pty Ltd

T: 1300 247 235

E: info@kingspaninsulation.com.au

www.kingspaninsulation.com.au

© Kingspan, Kooltherm and the Lion Device are Registered Trademarks of the Kingspan Group plc in Australia and other countries. All rights reserved. © Kingspan Insulation Pty Ltd.

KIAU0230 | First Issue | March 2025

