

ISO Certifications

We are an organization with an impressive list of certified management systems in accordance with ISO standards.



What's in it for you? Our ISO certifications signify and are your guaranteed stamp that we adhere to specific international standards and have implemented effective management systems.

YOUR BENEFITS OF ISO COMPLIANCE

We are an organization with an impressive list of certified management systems in accordance with ISO standards.

ISO Certifications

Compliance Management System according to ISO 37301

Each management system consists of guidelines and procedures that must be followed when delivering products and services to our customers. Management systems, apart from ensuring constant standards, help in achieving the organization's goals, such as:

- ensuring high quality of products and services (ISO 9001, ISO 37301, ISO 3834-2)
- minimizing negative environmental impact (ISO 14001)
- protecting the health and well-being of employees (ISO 45001)
- efficient use of energy (ISO 50001)
- ensuring compliance with legal requirements and industrial standards (ISO 37301)



Due to the number of different management systems that we have already implemented, we have combined them into one Integrated System. This means that many processes are shared, such as the corrective action process or the internal audit process. This approach simplifies the required documentation (procedures and instructions) and optimizes the benefits. An example of benefits can also be the form of external audit, which in the case of the Integrated System takes place at the same time for all systems.

The latest system that we are just implementing is the Compliance Management System according to ISO 37301.

The purpose of the requirements of the ISO 37301 standard is to provide a systemic approach to counteracting non-compliance with the requirements and, if such a situation occurs, to provide an appropriate response. What are the benefits of having this system? The most important are:

1. Ensuring compliance with applicable laws and requirements.
2. Maintaining a culture of integrity and organizational compliance.
3. Building the image of a trustworthy and ethical partner.
4. Proactive approach through the compliance risk management process.

A certified ISO 37301 Compliance Management System is a mandatory system for every company in Kingspan Group. The basic assumptions and principles of the compliance system are described in the Group Compliance Manual (GDGCM).

Kingspan's five core principles are:

1. Clear, ethical, and honest business communications.
2. Compliance with the law.
3. Respect for the safety and wellbeing of colleagues.
4. Protection of the Group's assets.
5. Upholding our commitment to a more sustainable future.

An important part of our compliance system is product compliance. We are obliged to identify the requirements for our products and to continuously monitor compliance with these requirements. Product compliance is confirmed by verification in internal and external laboratories. An important element is the certification of our products by units such as Euroheat&Power. Product compliance requirements are described in the Group Product Compliance Register.

Another important aspect is the proper management of change, both in products and in manufacturing processes, preventing the occurrence of non-compliance. That is why we have implemented a change management process that requires the opinion and confirmation of the change by the relevant functions in the organization.

An important tool for monitoring the compliance system, as well as any other system, are internal audits. Audits allow us to verify and confirm that we act in accordance with the guidelines of the ISO 37301 standard and internal guidelines. We have a group of internal auditors at Kingspan LOGSTOR but we are also audited regularly by Kingspan Group auditors. Internal audits are a good source for process improvement. As in any management system, also in the compliance system we are obliged to continuous improvement.

Another element of the compliance system is marketing information about our products. The exact process of monitoring marketing information is described in the Marketing Integrity Manual (MIM), which is an integral part of the compliance system.

The compliance system, like other management systems, is based on the awareness and competence of employees. That is why we have regular training courses on the compliance system and the ISO 37301 standard for employees. We have also implemented a Competence Matrix tool for managers, which keep track and focus on our employees' competences and personal development.

ISO 37301 certification of individual plants is carried out in accordance with the Group's plan. Our plant in LOGSTOR, Zabrze, Gliwice and Zory are certified already. Our plants in Saarijarvi and Gothenburg will be certified in beginning on 2025.

Our ISO systems (ISO 3834-2) support and assure quality in steel welding process. This system is about quality demands for welding process, like welding technologies qualification demands, welding equipment regular reviews, testing rules, traceability and welding personnel certificates maintaining rules. ISO 3834-2 is implemented in our welding department in Zabrze, and as well in the welding process in Denmark.

We are developing our test laboratories with ambitions to start accreditation with ISO 17025 in our new x-ray laboratory in Zabrze. This certification will give us assurance about test results reliability and its quality level, as well as increasing of our personnel competences. Accreditation of x-ray laboratory will take place during 2024.