

SERVICE AS AN INTEGRATED PART! We provide technical support and service functions in all stages of a project, from idea to full operation.

Planning phase

- **Optimal technical design** with drawings for installation, material lists and specifications
- Design solutions to **reduce TCI and TCO** and for pressure loss **optimization**
- Design solutions to **reduce onsite workforce**
- Static calculation to **ensure durability**
- TCO calculation as basis for **optimal choice of pipe** type and insulation
- In Tender phase full check of **compliance with EN Standards**
- Design of an **optimal Surveillance System** for the specific needs of the customer - Service department

Execution

- **Installation of joints** by highly educated and certified fitters - Service department
- **Documentation** on installation of electrical welded joints - Service department
- **Rent of equipment** for installation of joints - Service department
- Installation of **surveillance system and as-built drawings** - Service department
- Technical support **on-site as well as on-line**
- **Training and certification** from Kingspan Academy

After sales service

- **Hosting and monitoring of data** from surveillance/LOGSTOR Detect - Service department
- Identification of **exact location of any leakages** - Service department
- **Renovation of joints** on existing systems that prolongs the life time of a system beyond 50 years - Service department
- **Renovation of surveillance wires** on existing systems that prolongs the life time of a system beyond 50 years - Service department
- Audit on existing network to **assess the value** of the asset - Service department

Online tools

- Installation videos - Service and Academy department
- Online trainings and Webinars - only regarding technical support and calculation tools
- Service Management Cloud solution - Service department